

HOW DOES GIVING WORK?

To use online giving, click on the button above which takes you from the church website to a secure donation page hosted by Vanco Services LLC. Contributions. Online giving can be set up in two ways:

- One-time donation (no profile required): You enter your name, address, payment method, payment amount and other essential information and submit the donation.
- Recurring donations (profile required): You create a password-protected profile on the first visit to the donation page by entering your name, address, payment method and other required information before setting up a recurring donation. On future visits, simply log in to make, change or view donations. Recurring payments can be set up as weekly or monthly.

For both methods, you see a printer-friendly confirmation page and may also request an automatic email confirmation.

HOW CAN I KEEP TRACK OF MY ONLINE GIVING?

As in the past, the church will prepare a year-end giving statement which lists all donations you have given. If you have an account with Vanco Services, you can choose to receive a record of donations through email. Electronic transfers will also appear on statements issued by your financial provider.

IS THERE A FEE FOR THIS SERVICE?

No, there is no charge to you as the donor. The amount you select to give is the amount that will be charged. Your entire donation is tax deductible. The church pays a nominal fee to Vanco Services for the convenience and security of the services they provide.

WHAT PAYMENT METHODS ARE ACCEPTED BY SHILOH?

Our online donation page can accept direct debit payments from a checking or savings account using Electronic Funds Transfer (EFT) as well as credit/debit transactions. (We encourage you to manage debt prudently.)

HOW ARE ONLINE DONATIONS PROCESSED?

We use Vanco Services to process direct withdrawal donations. Vanco Services handles all the security necessary for processing the transaction then transfers the money into the church bank account. The church receives electronic notification about donations. Donations are entered by the church's financial secretary the same way they are done when made by check or cash.